

# Zimbra™ Collaboration Suite



## What Are Today's Messaging and Collaboration Challenges?

**Administrators** are overwhelmed by the complexity that has been introduced into their messaging architecture by mobile devices, document management, spam, viruses, high-availability requirements and new collaboration tools like wikis. Additionally, administrators have become increasingly concerned that their messaging systems do not interact or integrate with other internal systems.

**Users** demand a solution that provides better message organization, the ability to quickly search their mailboxes, easy access to their data while on the road and better coupling between their documents, spreadsheets, messages, calendars and contacts.

## Why is Zimbra Collaboration Suite Different?

**Better Messaging** – Zimbra has invested in improved search, security, performance, archiving, reliability and administration to make user's and administrator's day-to-day experiences better. Zimbra has developed Zimlets™ as an easy way to link different systems with users' collaboration experience. Zimbra has also launched Zimbra Mobile which includes over the air syncing to a wide range of devices.

**Open Source** – Zimbra has built an open source collaboration platform based on open standards (SOAP/XML, IMAP, iCal, AJAX, LDAP, POP, CalDAV). Zimbra is committed to open source in order to maximize the power of community and to provide investment protection.

**Compatibility** – Zimbra leverages existing desktop investments by supporting existing offline clients such as Microsoft® Outlook®, Apple® iCal and Apple Address Book and Novell® Evolution™. Zimbra also supports existing infrastructure, such as like leading anti-spam, anti-virus solutions and existing enterprise directories including Microsoft Active Directory®.

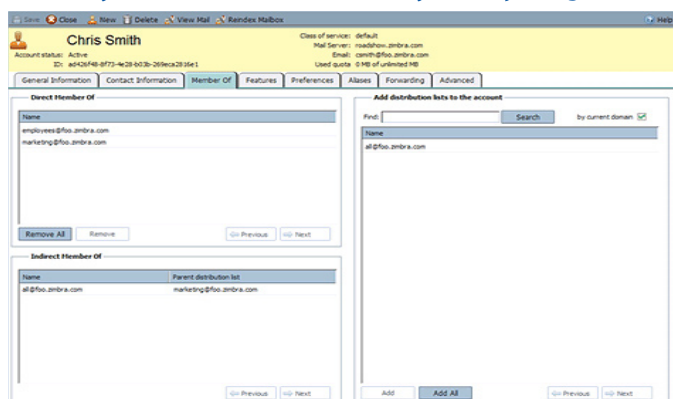
### Administrator Benefits

<b>Live Mailbox Backup and Restore</b>	Backup and recover a group of mailboxes or a single mailbox without service disruption
<b>Cross-Mailbox Search</b>	Facilitates rapid discovery of messages containing specific elements or subject matter within the entire messaging system
<b>Native Hierarchical Storage Management</b>	Enables enterprises to provide multiple GB mailboxes at a lower cost by utilizing different tiers of storage (based on class of services)
<b>Native High-Availability and Clustering</b>	High availability achieved through application level journaling, native backup tools and clustering
<b>Zimbra Mobile</b>	Integrated "push" mobile component that does not require downloadable client software and provides over the air synchronization

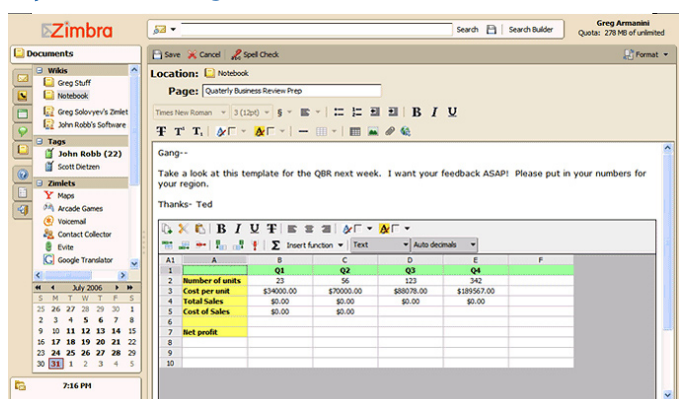
### User Benefits

<b>Rich, Browser-Based Interface</b>	Provides robust, desktop-like features, such as drag/drop and mouse-overs in a browser-based zero footprint application
<b>Comprehensive Message Indexing, Archival &amp; Search</b>	Enables advanced search, including searching for defined objects (e.g. phone numbers), message attributes, and content within attachments of over 200+ types
<b>Shared Calendar, Address Book, Documents and Spreadsheets</b>	Private and shared applications that can be shared with users outside the organization with a simple HTML interface
<b>Zimlets: Enterprise Mash-Ups</b>	Interact with third party applications like CRM, inventory and package tracking from within Zimbra user and administrator web client
<b>Unified Messaging</b>	Click-to-call, click-to-bridge a conference call and more. Based on SIP and supports multiple VoIP PBX systems (Cisco, Asterisk, Broadsoft)

### Browser-based administrator interface enables management of all core system functions and includes system reporting



### Browser-based user interface provides a rich, desktop-like experience including shared documents, calendars and more

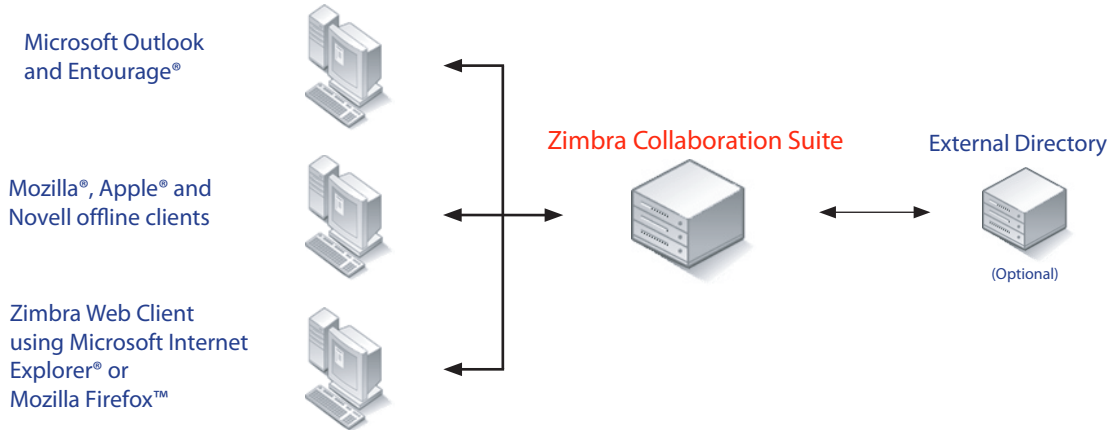


## Open Platform

AJAX (Asynchronous JavaScript + XML) Toolkit	User and administrative web clients leverages modern web client technologies
Inbound/Outbound Web Service APIs for Collaboration	Allows external clients programmatic access to data from Zimbra server, and Zimbra web client to integrate third party data and services
Scripting Tools	Access to all server functionality from the command line. Provision, modify, and monitor mailboxes with simple scripts.
Zimlets Toolkit	Samples and documentation for creating mash-ups that combine internal resources and Zimbra
REST Interface	Easy URLs to retrieve or add appointments, contacts, documents, etc. in a choice of data formats such as HTML, iCal or RSS.

## Compatibility

Migration Wizard	Facilitates seamless migration from Microsoft Exchange™, IBM Domino®, Novell GroupWise® or other systems to the Zimbra Collaboration Suite
Microsoft Outlook MAPI Support	Enables users to use the Microsoft Outlook client to access Zimbra mail, address books, and calendar in delegated, offline and online modes
Microsoft Active Directory Integration	Enables use of Microsoft Active Directory for user authentication and Global Address List
Integrated Anti-Spam and Anti-Virus	Tested with major anti-spam and anti-virus vendors. Ships with SpamAssassin, DSPAM and ClamAV built-in
POP, IMAP and iCal Support	Allows users of Thunderbird, Sunbird, Apple Mail and other clients to access Zimbra calendar and mail



Browser Support	Microsoft Internet Explorer, Mozilla Firefox, Apple Safari™ browsers running on a broad range of desktops including Microsoft Windows®, Apple OS X and Linux®
Access Protocol Support	MAPI, IMAP, XML, HTTP/S, SOAP, LDAP, SIP, VoIP, iSync, RSS, Atom, iCal, POP, CalDAV (Beta)
3rd Party Client Support	Microsoft Outlook, Microsoft Entourage, Mozilla Thunderbird, Apple Mail, Apple iCal®, Apple Address Book®, Mozilla Sunbird, Novell Evolution®
Operating Systems and Virtual Appliances	RedHat® Enterprise Linux, Fedora®, Mac® OS X, SuSE® Linux, VMware® Virtual Appliance, Ubuntu, Mandriva, Debian and rPath™ Linux

### About Zimbra

Zimbra is open source server and client software for messaging and collaboration — email, group calendaring, address books, and web document management and authoring—being used by service providers, business, education, and government. Zimbra is based in San Mateo, California and is funded by Benchmark Capital, Redpoint Ventures, Accel Partners, DAG and Sumitomo.

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